MOBILE SECURITY
Technology vs Training

The Weakest Link

The **End User** is widely regarded as the weakest link in the mobile security chain.

Mobile Working

70% Lack of user knowledge and awareness

12% Malicious intent on the part of the user

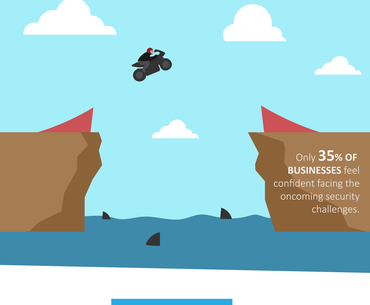
69% User mishap or thoughtlessness

55% User neglect or irresponsibility

Security Needs

% of **IT / BUSINESS PROFESSIONALS** who consider these areas of exposure or uncertainty to be a concern in the mobile computing context.

The Confidence Gap



Only **35% OF BUSINESSES** feel confident facing the oncoming security challenges.

Taking Action

Lock-down and control technology

42%

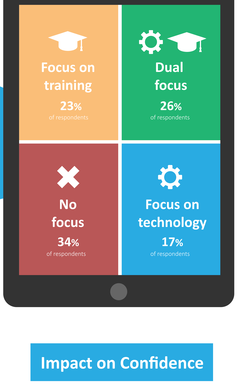
have invested significantly

User training and support

48%

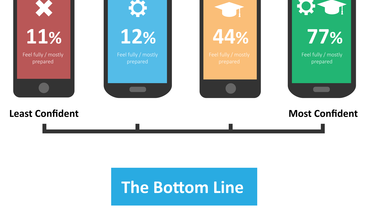
have some capability in place

Organisations focus differently when it comes to their use of Technology vs Training to deal with mobile security risks.



Impact on Confidence

Percentages from the groups above



The Bottom Line

Technology alone is not enough.
You need to help users help themselves.

The Checklist

Mobile Security Checklist

Educate Users on the Risks

- Loss or theft of devices, shared or stolen passwords ☐
- Insecure clouds, open networks, snooping / peaking ☐
- Malicious apps, social engineering, targeted attacks ☐

Provide Users with Clear Guidance

- Setting up access control options, use of data encryption ☐
- Assessing the risk before connecting, downloading, etc ☐
- The DOs and DON'Ts of using unofficial apps and services ☐

Formalise Policies where Appropriate

- Clear statement of imperative from senior management ☐
- Policies laying out responsibilities and obligations clearly ☐
- Explicit sign up to commitments by each employee ☐

Make it Easier for Everyone Concerned

- Strike the right balance; effective but not overbearing ☐
- Offer training options; classroom, desk side, CBT, etc ☐
- Provide ongoing support; intranet, IT, refresher courses ☐

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